

Dear All,

First, I would like you to realize that I am a stay at home mom, taking care of an additional child, a part-time college student and now seeing my mother in a nursing home three times a day. This is just for you to realize that every second for me counts. It is because I feel so strongly about giving thanks that I thought it necessary to write this letter.

I recently used your organization to transport my mother from Florida to Texas and I was scared out of my mind to have to do so. From Lorie in the office to the team that was traveling with her, the word kindness does not even cover it!

Lorie, you made me feel like I was doing the right thing and even shared your own personal story with me. You gave me strength!

To the team that brought my mom closer to me, a million thanks! You really treated her as if she were your mother. Even the nurses in my mom's new facility were amazed at the dedication you had towards her. In particular, we were all amazed that even after the 20+ hour drive, you refused to leave the facility without changing my mother's dirty diaper. In addition, whether you realized it or not, you probably saved my mother's life, since her orders from her departing facility required insulin, which my mother had not ever been on and you somehow caught that. That facility also had sent in that information along to the new facility and if not for you, they would have probably followed those orders and who knows what could have happened. Ricky, especially, thank you for reassuring me along the way. I have to say that you were so sweet and kind on the phone with me, that I did not expect to see such a big, tall, football, looking guy upon your arrival. You are a big teddy bear, thank you.

While the cost for me and my family is not insignificant (I wish it were), the true pay for you guys is in the eyes of God! Bless you and you will forever be remembered by me.

This journey has not been easy for me and I am sure more obstacles are yet to come, but at least the transport was as smooth as could possibly be and over met my expectations. Again, from all the people that love my mother, thank you!

(Daughter of patient transported from Fla to Texas)